



How remote software training empowered staff and upgraded routing.

Evaluating software and training staff helped evolutionize a district.

The Situation

The El Dorado County Office of Education was facing a challenge common to their 16 districts: they were implementing a new routing software, but they didn't have the time or infrastructure to train staff and get the technology up and running. The software, Routefinder Plus from Transfinder, had capabilities that the district desperately needed, but it wasn't effective without a properly trained transportation staff.

Our Approach

El Dorado County reached out to School Bus Logistics (SBL) for support through several virtual meetings held to understand what they needed from the technology. SBL then analyzed the current routing structure within the software and assessed what needed to be done to be functional. With this understanding, remote software training sessions were conducted with staff to build their proficiency in Routefinder. SBL also included instructions on how to keep the software current and functional.

Through this assessment, we discovered that El Dorado County still had needs their software couldn't meet, so SBL recommended additional tools to create a robust routing system.

The Outcome

Local staff gained a much higher proficiency in the software, which resulted in better outputs to drivers and more streamlined route management. It gave transportation staff a better understanding of their routes and bridged the communication gap between departments. District leadership is now in the process of purchasing additional software: Stopfinder and Viewfinder, based on SBL recommendations.

El Dorado not only got their team trained up in crucial route-management technology – they also got expertise on how to tailor the software's features to their needs.

About School Bus Logistics

A business partner of the Colorado State Pupil Transportation Association with more than 30 years of combined routing software and operations experience, School Bus Logistics is a Denver-based business that provides consulting and support to school districts and bussing contract companies. By accurately and efficiently eliminating the challenges of pupil transportation, we can put money back into the hands of school districts and, ultimately, back into the communities they serve.

CLIENT

El Dorado County Office of Education

STATE

Placerville, CA

TIMEFRAME

2023–24

"We reached out to SBL when we realized that our routing software was capable of more. The partnership with their skilled and professional staff has helped us with our efficiency and our logistical challenges. With the staffing shortage, they have stepped in to help adjust our routing when we are all on the road. We are now confident and are ready for our next implementation."

Meghan McAndrews

TRANSPORTATION COORDINATOR,
EL DORADO COUNTY OFFICE
OF EDUCATION

CONTACT US TODAY TO OPTIMIZE ROUTES WITH A FULLY TRAINED STAFF.



CONTACT US TODAY!
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